



Dilmah Sri Lanka Food Service Community - Privacy and Data Use Notice:

By accepting to join the **Dilmah Sri Lanka Food Service Community** on WhatsApp, you consent to **Dilmah Ceylon Tea Company PLC “Dilmah”, “us”**, collecting and using your personal data. This information will be used by us for communicating updates, notifications, and marketing information related us. We will use your information for statistical analysis, feedback on events for improvement and compliance with legal and regulatory requirements.

By joining this community, you also grant permission to **Dilmah** to access and use basic information available on your WhatsApp profile such as your name, gender, picture, contact information etc solely for communication and engagement purposes and to share same with our employees and service providers.

Dilmah respects your privacy and will not share your personal information with any third parties without your explicit consent. We are committed to ensuring the security of your personal data to prevent unauthorized access. Your data will be retained until you opt out of the community. As provided by law **you may choose to leave the community at any time if you no longer wish to receive messages or updates. All personal data relating to you will then be deleted.**